



AJA REGISTRARS NEWSLETTER



November 1st 2004

Contributors August – October

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Belek, Turkey provided the venue for the **2004 Conference for Management of AJA Registrars and Associate Companies**. The 4 day conference, called to determine Business Strategies and the growth of the group in Europe was attended by representatives from Holland, Italy, Turkey, Japan, Taiwan as well as by Group Senior Management from UK, USA and Asia Pacific

Thanks and appreciation to Mustafa Yilmaz and his family for acting as the hosts for this conference

(The 2005 Global Conference will be held in Thailand at a date tbc.)

Staff News

Italy – a warm AJA welcome to Annamaria Silletti who has joined the Rome office. Technical support staff

Singapore – The period saw the achievement of Long-service milestones for Peter Sim Ah Kow, National Director (8yrs) and Ahmad Dhalan, Senior EMS and QMS Auditor (6yrs)

Thailand – Khun Ittiphon (Tom) Dharakasem, QMS Lead Auditor moved on to a position of Senior Quality Manager in a major Concrete Manufacturer

AP Regional – Khun Sita Prawanpit, Regional Administrator, was blessed with the arrival of her 2nd daughter who arrived at 3.3.kgs

Philippines – Gloria Olaivar de Guzman stepped down and moved back into a position in Manufacturing industry and Randy Magnaye who has rejoined AJA as Administrator





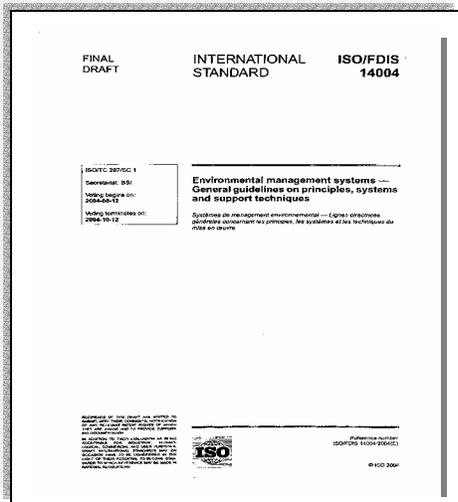
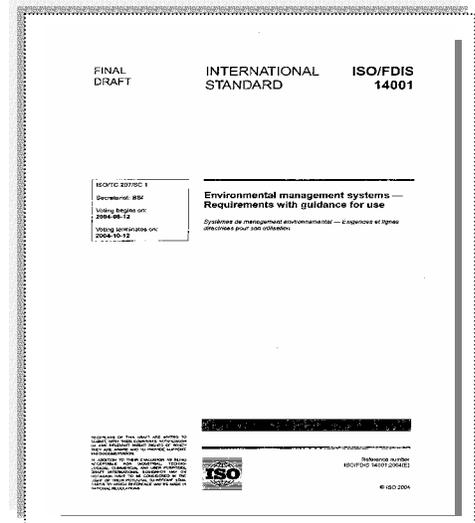
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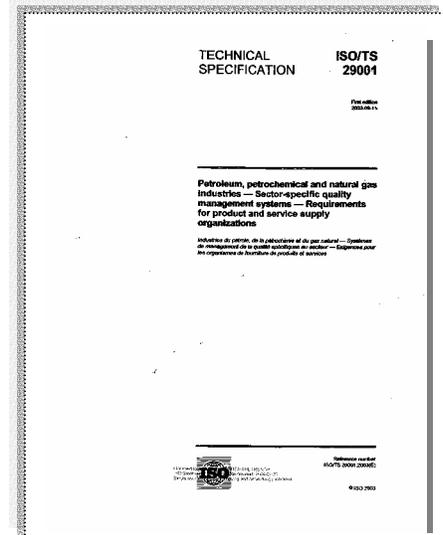
News on Standards

FDIS 14001 - The long discussed revision to ISO 14001:1996 has now reached the final stages of the review and re-issue process with the publication of the Final Draft (FDIS) version as the precursor to imminent finalization. Latest information is that already certified companies to the 1996 version will have up to a 12 or 18 month period in which to complete an upgrade/transition to the soon-to-published revision requirements whilst companies that are currently in process of EMS development against the existing 1996 version will be allowed to continue certification against this for a 6 month period after issue before proceeding on to upgrade within the to-be-formalized maximum period of time.



FDIS 14004 – To accompany the revision to the formal requirements of 14001 TC 206 has also produced an FDIS 2004 - “Environmental management systems – General guidelines on principles, systems and supporting techniques” which promises to be an invaluable and important document for auditors and companies alike as this provides much greater (than before) information and guidance on examples of approaches that can be used to address requirements. The document stresses the value of these examples to SME’s who, in normal circumstances, may well have limited experience of environmental management and who, therefore may well receive significant benefit from the publication

ISO/TS 29001 – Petroleum, petrochemical and natural gas industries – Sector-specific Quality Management Systems – requirements for product and service supply organizations. Although in circulation since September 2003 this Technical Specification has recently been the subject of interest from several of AJA Registrar’s clients operating within the sector. Very much along the lines of the now famous automotive industry directions for requiring Suppliers of major sector operators to go beyond basic, generic QMS approaches, this Technical Specification sets out industry specific quality issues and approached for coverage within a systematic approach within a supplier/service provider.



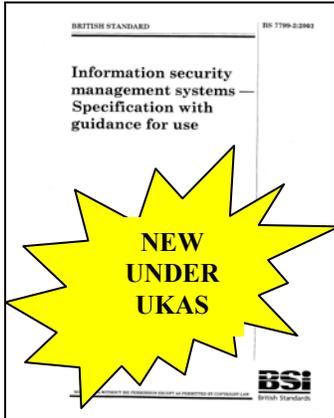


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News on Accreditations



BS 7799 – 2 2000 UKAS Accreditation for Information Security Management Systems (ISMS)!! – Following a rigorous accreditation process; including completion of a witnessed audit in the Philippines; AJA Registrars have achieved full scope accreditation for 3rd Party Certification/Registration auditing of ISMS against BS 7799

Now amongst only 10 UK CB's able to offer this accreditation AJA Registrars are again demonstrating our commitment to development of new services to meet all sectors of business needs. Full roll-out of the now accredited audit approaches to AJA offices world-wide will proceed in the next few months as each office interested demonstrate conformance to accreditation requirements.

ISO 9001 and QS-9000 - AJA Registrars Inc, our operation in the Philippines became, earlier in 2004, the first, and so far only, Philippine registered Certification Body to achieve an International Accreditation when they successfully completed the JAS-ANZ accreditation award for ISO 9001 and QS-9000 Quality Management Systems, a feat that was all the more remarkable as it was achieved with no non-conformances being raised at all.

All on-going - annual/bi-annual Accreditation Body surveillance assessments for 2004 have been successfully completed by UKAS (UK, Thailand and Philippine offices visited), JAS-ANZ (Philippines), SAC (Singapore), and NAC (Thailand).

Italian Headlines

Corporate Social Responsibility in Italian companies received a boost recently with the establishment of a UNI Central Technical Committee to, amongst other things, conduct workshops to develop knowledge and initiatives towards development of CSR standards and approaches in Italy.

Green Globe 21 - Comes to Italy with AJA Registrars Italia conducting the first ever formal training course for delegates in Rome. The course, presented by Mr. Reg Easy (GG UK) and Mr. Ray Kirton (AJA Registrars USA) resulted in successful completion by all delegates as AJA and these delegates seek to promote this important Travel and Tourism sector discipline with the operators in the major tourism destination.



Data Protection Code & ISMS – Italian legislators have introduced a new Data Protection Code that applies to all data processing activities in the country and is important to online businesses - BS 7799??



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Thailand Headlines

FDIS 14001 – Thailand recently hosted the 1st public awareness ½ day seminar for over 130 companies on the proposed changes to the 1996 Standard's requirements at the Thansettakij Building in Bangkok. The seminar was greeted with enthusiasm by the participants who described it an 'invaluable' to them and a 'very welcome support from an internationally famous CB like AJA'

Top Ranked – AJA Registrars maintain their place in the top 5 of QMS Certification Bodies operating in the Kingdom and in the top 3 of EMS Certification Bodies within a poll conducted by a national Quality Magazine

HACCP/GMP – The Ministry of Agriculture have announced the launch of a formal HACCP/GMP accreditation scheme to be run in conjunction with JAS-ANZ support. The scheme, aimed at Thailand's economically significant exporting Food Industry, is seen as further evidence of the Thai Government's commitment to raise the standards of all Thai Industry in order to further strengthen the Kingdom's competitive edge. AJA Registrars, who already have an operating agreement with the Food Technology faculty of King Mongkut University, have already made application for accreditation under this scheme and are hopeful of achieving this recognition before the end of 2004.

Japan Headlines



Following a detailed evaluation of all Certification Bodies in Japan, conducted by ISOS, to find the 'Best Certification Body' AJA Registrars have been proclaimed the Very Best CB in Japan with an overall average score of 4.06 out of 5 in all grading categories (next best being 3.80). The evaluation, using Customer Surveys, covered all attributes of Certification activities including, Professionalism, Auditor Skills, Communications and Information support, Speed of Response as well as others.

Corporate Social Responsibility – Japan's corporate giants are moving more and more positively towards the development and adoption of Standards for CSR in the wake of recent global revelations of malpractice and malfeasance – Enron etc. The move, in conjunction with leading consultative groups, is hoped to result in an approval standard being issued within the next 2 years and, once finalized, such an approval standard would provide a significant market opportunity for AJA both in Japan and in the global network of Japanese corporate operations.



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Philippine Headlines

BS 7799 – 2 2000 – With the announcement of the completion of the UKAS accreditation process for Information Security Management Systems AJA Registrars Inc. have also completed the **1st EVER** accredited BS 7799 Certification Audit in the Philippines for their client Rosehall Management Consultants Inc.

JAS-ANZ Accreditation – In early 2004 AJA Registrars Inc became the 1st and, to date, **ONLY** Philippines nationally registered Certification Body to achieve direct accreditation from an International Accreditation Body. Covering a wide scope of industry sectors the ISO 9001:2000 QMS accreditation also covers QS-9000 Automotive QMS activities ensuring that AJA Registrars are the only CB in the Philippines to be able to offer the extensive Philippine's automotive sector with truly national recognized Certification Services.

Multi-national clients – Adding further to the Philippine operation's portfolio of multi-national clients (Toyota, Fujitsu Ten, Shell, FLUOR AMEC etc) AJA Registrars Inc have completed the ISO 9001:2000 certification of Asia Professional Services (APS). APS, a division of Fidelity National Financial Inc., has offices in Philippines, Australia, Thailand, Malaysia, Singapore and Hong Kong.

Corporate and Association Certification Initiatives – 2004 has seen the launch of various Corporate body initiatives towards ensuring the relevant supplier bases achieve ISO certification. **National Panasonic** has decreed that all 200 suppliers must be certified against ISO 14001 by March 2005 and AJA Registrars Inc have secured a group pricing scheme for a significant number of those supplier certifications. **Samsung** have similarly released a supplier mandate for all 35 suppliers to be certified against ISO 14001 AND OHSAS 18001 and for the 1st phase of this program AJA Registrars have already secured 5 key suppliers for certification of the in-development Integrated Management Systems

Market Growth – In the first 7 months of 2004 AJA Registrars Inc. have reported a market growth of >30% in their Certification Business.

UK Headlines

“A Royal Environment” – AJA Registrars have recently completed the ISO 14001 certification of Redcliffe Limited, a major electronics contractor/supplier to the British Royal Navy and University Research groups. Redcliffe's achievement in Environmental Management was honored by the presence of a member of the British Royal Family, His Royal Highness, Prince Edward, the Earl of Wessex, at Certificate Presentation Ceremony. His Royal Highness is seen here (right) presenting the certificate to Mr. Stephen Parsons CEO of Redcliffe.





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Singapore Headlines

Significant Certifications – AJA Registrars Pte. Ltd. have achieved a number of significant Certification milestones in the period with the award of ISO 9001 and 14001 certification to **SunnyJaya Engineering** who become the first Recycling and trading company in the Island State to achieve conformance to both Standards; and the award of the 1st OHSAS 18001 Certification in the Shipping Services sector in Singapore to **Tanker Mooring Services Pte. Ltd.** In addition the successful completion of a fully integrated audit in all 3 Standards – 90001 -Quality, 14001 - Environmental, 18001 Health and Safety – of the Singapore operations of the **Archirodon Group N.V.** mark a major milestone in the Singapore Construction sector.

Indonesia continues to grow – The Certification market in Indonesia, currently supported from the Singapore operations of AJA Registrars, continues to grow with recent notable achievements being the award of ISO 9001:2000 certifications to **PT AMEC BERCA Indonesia**, the 1st Oil and Gas industry asset support operation to reach this milestone and the award of Certification to the 1st Indonesian government Public Services department – **PT PLN (Persero) APJ Magelang** – to challenge and attain ISO requirements. (see photo of award ceremony)



New Offices – Spain

The recent opening of AJA Registrars Espana S.L. in Valencia, Spain extends the network of the group in Europe. A joint venture, the Spanish operations are seen as a stepping stone into the South Western European market place so far untapped by AJA.

(Photo shows Alfonso Pagliuca, AJA Italia, and Fransisco J. Morantes Frances, AJA Spain)